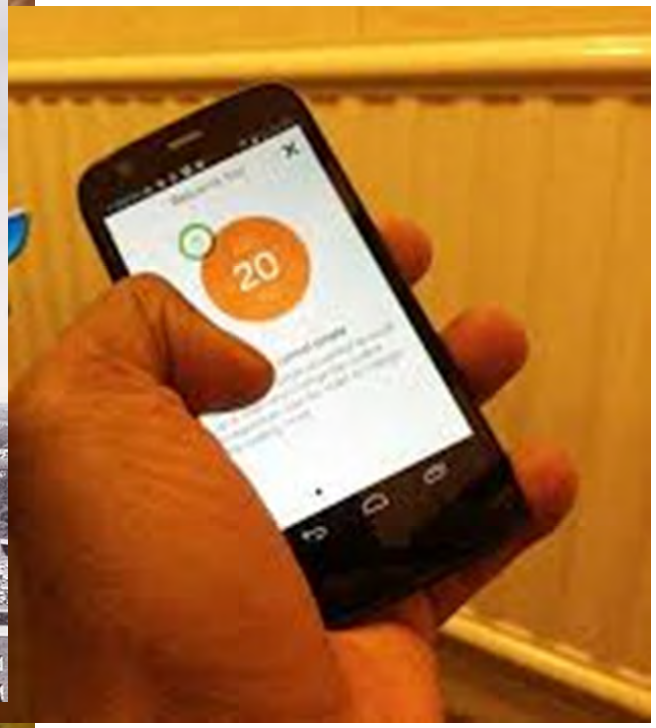
# COST EFFECTIVE CLAIMS HANDLING

CHRIS WALSH – AXA INSURANCE

redefining / standards

# Key Inputs..



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# Customer Excellence..

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# Claims Spend & Cost Containment..

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# Escape of Water..

Confidential

# Voice on the Shoulder..

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# Efficiency & Innovation..

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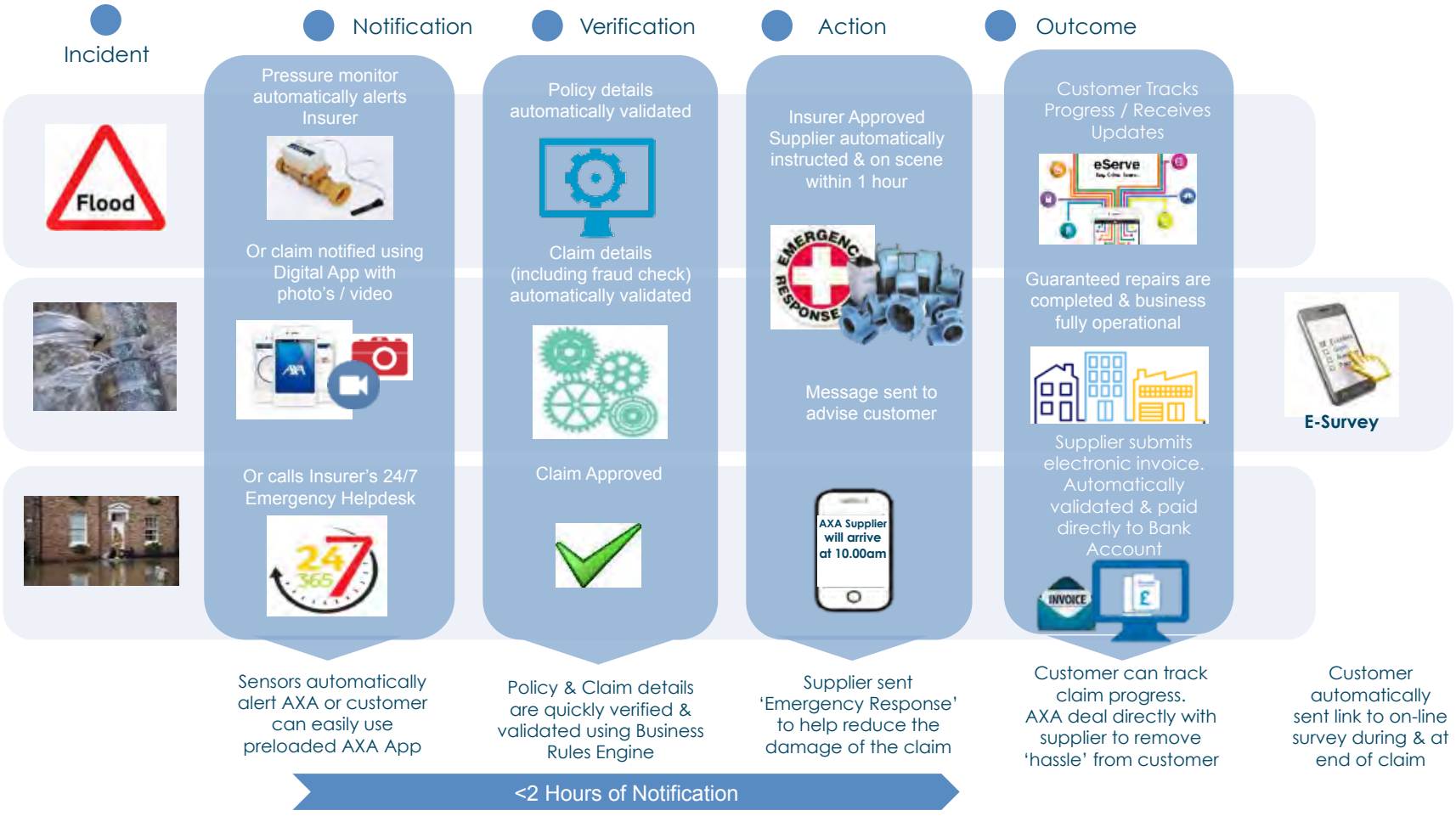
# 2000…It will never work..



# Insurer Clients & Partners..

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# Looking Ahead..

# Questions..

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